



<b>Independent Study Title</b>	Quality of Working Life of Non - teaching Staff at Faculty of Economics, Chiang Mai University	
<b>Author</b>	Mr. Saeng Chaisuwan	
<b>Degree</b>	Master of Education (Educational Psychology and Guidance)	
<b>Independent Study Advisory Committee</b>	Asst. Prof. Umaporn Wongburanawat	Chairperson
	Lect. Samart Srijumnonng	Member

### Abstract

This independent study, was to study (1) quality of the working life of non-teaching staff at the Faculty of Economics, Chiang Mai University, (2) relationship between personal factors and quality of the working life of the staff, and (3) guidelines to develop quality of the working life of the staff. Data were collected using questionnaire basing on Walton's indicator. The questionnaires were sent to the staff, who served as the sample for the study. The data were then analyzed. Findings reveal that quality of the working life of the respondents both in general and in each aspect was at medium level. There was no relationship between personal factors and quality of the working life except education. To improve quality of working life, they suggested to focus on future opportunity for continued growth in their work, morale, reward and fair compensation, including paying attention all levels of staff.